myMPS
How to guide

How to fix and resubmit - Claim line

To fix a claim line

These are rejections based on incorrect claim line details, eg. tariff codes etc.

1. Select **'Fix & resubmit - claim lines'.**

2. Select the claim that needs to be fixed, which will be highlighted red.

Tariff Code	NAPPI Code	Diagnosis Code	Claimed	Amount Accepted	Amount Rejected	Reason Code
0190		J20.9	R 364.70	R 279.60	R 85.10	0
1136		J20.9	R 161.10	R 0.00	R 161.10	7747
0201	835633004	J20.9	R 10.13	R 0.00	R 10.13	7740, 7747
0201	835706001	J20.9	R 7.14	R 0.00	R 7.14	7740, 7747

Add a claim note

How would you like to proceed?   Nothing selected ▾

Reverse claim and resubmit
Resubmit only rejected lines
Assign outstanding balance to account

3. Hover your mouse on the '**Reason Code**' of the rejected claim line in order to read the response.

4. Select the appropriate action from the drop down list and click on **'Proceed'**.

5. Fix the claim line on the invoice screen and '**Submit**'.

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