



myMPS How to guide

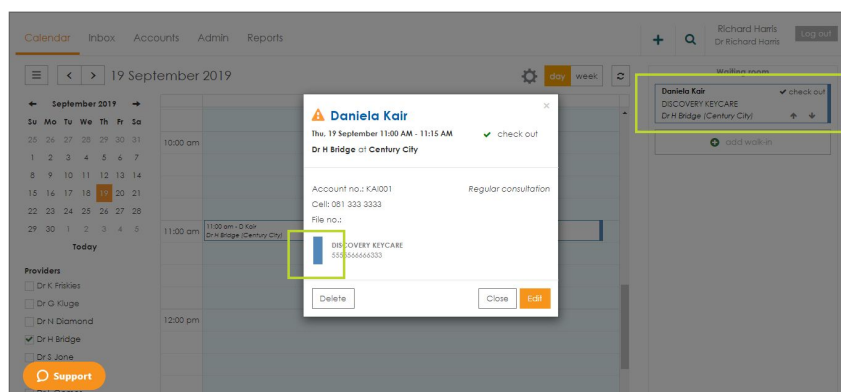
Understanding the results of a benefit check

Next to each appointment on the calendar, you will see a coloured line which reflects the status of the patient's benefit check.



Also, at the bottom of the 'Appointment Summary' window and in the 'Waiting Room', you will notice a coloured block next to the medical aid details or around the patient detail respectively.

The colour of the block will indicate the response received from the benefit check.



The colours and meanings are as follows:

Colour	Meaning
Green	Fully covered.
Yellow	Partially covered. There will be a patient liable portion.
Orange	Not covered. Inform the patient that there are no funds available and discuss payment methods.
Red	Rejected. The benefit check returned a rejected result due to invalid patient information. Correct the patient information and resubmit.
Grey	Awaiting response. A response will be received the same day, during business hours.
Blue	No benefit check triggered. Not enough information or cash.